



February 21, 2023

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## **An Update from Threshold Residential Services** *A trusted partner in the community of East Palestine*

First and foremost at [Threshold Residential Services](#), the safety of our individuals served, is paramount, and caring for your loved one is at the heart of what we do.

As a trusted partner in the community of East Palestine, we wanted to provide you with an update on our emergency response protocols related to the mandatory state of emergency evacuation triggered by the Norfolk Southern train derailment on February 3, 2023, and our ongoing plan of action.

### ***Emergency Response Protocols for On-site Residents:***

Upon hearing of the derailment news, our Threshold team initiated our emergency response protocols for a state of emergency evacuation. While our residences were NOT within the mandatory evacuation limits, out of an abundance of caution, we immediately evacuated all of our residents and relocated them to the Hotel Elite in Boardman, Ohio for three nights.

While the residents were evacuated and our facilities closed, the TRS team, following all safety guidelines, conducted inspections of all facilities, removed and replaced furnace filters, and created airflow ventilation in the facilities.

### ***Ongoing Emergency Response Protocols:***

- Brilliant Cleaning Services is scheduled to meticulously and safely clean and sanitize each resident's home and commercial facilities in East Palestine.
- The HVAC systems are being scheduled for inspection in all East Palestine properties.
- Members of our nursing staff are continuously monitoring residents for symptoms of illness and necessary referrals are made if a need arises.

On February 9, 2023, Ohio Governor Mike DeWine, Pennsylvania Governor Josh Shapiro, East Palestine Fire Chief and Incident Commander Keith Drabick, and local, state, and federal officials representing both states announced that evacuated residents in and around East Palestine could safely return home. After receiving this notification our TRS team followed all safety response measures and assisted our residents in returning to their homes.

### ***Ongoing Plan of Action for On-site Residents, Day and Work Programs Clients:***

The TRS team continues to implement the following safety protocols:

- Daily continuous safety checks for all residential facilities continue to occur and currently, no smells or tap water concerns have been observed or reported.
- Supply of bottled water for all residents, day and work program clients, and staff.
- Comprehensive safety guidance and care from our nursing team to our residents, clients, and staff.

### ***Day and Work Programs Clients Updates:***

We are mindful that the disruptions and closures continue to impact our program clients and the sudden changes can be stressful on our clients and their families. We want to reassure our program clients and their families that we will continue to provide the utmost care and support during these challenging times.

### ***Our Staff:***

We want to thank our incredible staff for going above and beyond during these extraordinary times. We recognize this situation is extremely stressful for employees and their families and should you require any additional support, please remember the Employee Assistance Program is available.

### ***TRS Leadership:***

Threshold Residential Services is in constant communication with local leadership to ensure our residents, employees, and community have a safe environment to live and work in. TRS continues to monitor all the health and safety updates and information related to the train derailment. As more details become available, we will continue to keep our residents, staff, and partners up to date.

**About Threshold Residential Services:** *Threshold Residential Services is dedicated to providing individuals with developmental disabilities opportunities for personal growth, independence, and an overall improved quality of life. We are a mission-driven organization focused on eliminating barriers to care and independence for our clients and cultivating a supportive and inclusive community for underestimated individuals. We are driven by our values of integrity, mindfulness, evolutionary, and positivity. We provide the needed and necessary support and resources that meet and exceed the expectations of our clients and employees. From residential homes to day programming and vocational opportunities, we ensure a safe and positive environment for all. For more information about Threshold Residential Services, please visit <https://thresholdresidential.org/>*

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